



Kenya Agricultural and Livestock Research Organization

Vision

A globally competitive agricultural and livestock research organisation.

Mission

To generate and disseminate agricultural and livestock knowledge, innovative technologies and services that respond to clientele demands for sustainable livelihoods.

	Services/Products	Requirements	Where Available	Timeline
1	Advisory	Request from client	All Institutes	Confirmation within 5 days
2	Training	Request from client	All Institutes	Confirmation within 3 days
3	Catering and Accommodation	Request from client	All Institutes	Immediate Confirmation
4	Conferencing	Request from client	All Institutes	Confirmation within 3 days of receipt
5	Soil testing and leaf analysis	Fresh soil and leaf samples	SRI, CRI, TRI, FCRI	Results reported within 20 working days for up to 50 samples
6	Fertilizer, manure, livestock feeds and pesticide analysis	Samples	SRI, CRI, TRI, FCRI	Results reported within 20 working days for up to 50 samples
7	Product efficacy testing and MRL	Request from Client	All Institutes	Acknowledgement within 3 days on receipt
8	Water analysis	Samples	SRI, CRI, TRI, FCRI	Results reported within 20 working days
9	Consultancy	Client Request	All Institutes	Acknowledgement within 3 days on receipt
10	Internship and Industrial Attachment	Client Request	All Institutes	Acknowledgement within 3 days on receipt
11	Environmental Impact Assessment	Client request	TRI, FCRI	Acknowledgement within 5 days on receipt
12	Seed and seedlings	Client request	SRI, CRI, TRI, FCRI, HRI, ARRI	Acknowledgement within 3 days on receipt
13	Livestock and Livestock products	Client request	DRI, BRI, SGRI, NRRI, ARI	Acknowledgement within 3 days on receipt
14	Livestock feed analysis	Client request	DRI, BRI, SGRI, NRRI, ARI,	Acknowledgement within 3 days on receipt
15	Diagnosis of animal diseases	Client request	DRI, BRI, SGRI, NRRI, ARI, VRI	Acknowledgement within 3 days on receipt
16	Diagnosis of plant, pest and diseases	Client request	SRI, CRI, TRI, FCRI, HRI, ARRI	Acknowledgement within 3 days on receipt
17	Product quality analysis	Regulator or Client request	All Institutes	Acknowledgement within 3 days on receipt
18	Meteorological Data	Client	All Institutes	Acknowledgement within 3 days on receipt
19	Payment to creditors	Approved LPO Delivery Note Invoice	All Institutes	Within 60 days from receipt of invoice or as per contract
20	Complaint Resolution	Complaint from client	All Institutes	Acknowledge within 7 working days from the date of receipt. Complaint resolution within 21 working days from the date of receipt
21	Enquiries	Client request or visit	All Institutes	Telephone calls answered within 5 seconds, general correspondences replied within 7 days and visitors attended to immediately

Fees chargeable will be provided at the respective Institute

SRI -Sugar Research Institute, CRI – Coffee Research Institute, TRI- Tea Research Institute, FCRI – Food Crops Research Institute, HRI – Horticulture Research Institute, ARRI – Arid & Range Lands Research Institute, BRI – Beef Research Institute, VRI – Veterinary Research Institute, FCRI – Food Crops Research Institute

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